Words Their Way: An Interactive Resource CD ROM package was programmed and manufactured prior to the release of the Macintosh OS 10 platform. We've received feedback from OS 10 users that have had problems with the software and have been looking into the best ways around those problems.

If you have been experiencing problems, please rest assured that the CD DOES WORK on Macintosh OS 10!

The Macintosh versions of the programs on the CD was written for Macintosh OS 8.x and 9.x. These platforms are now collectively referred to as "Macintosh Classic" within the OS 10 platform. When you attempt to run the programs in Macintosh OS 10, you may experience a long delay, and it may appear that the CD is not functioning. In reality, what is happening is that your computer is loading up a "Macintosh Classic Environment" in which to run the program.

There are two remedies for this situation.

- You may simply wait. Sometimes loading the "Macintosh Classic Environment" takes several minutes. Once it is loaded, however, the CD-ROMs will function without issue on the Macintosh OS 10 machine.

- You may preemptively load up the "Macintosh Classic Environment" on your machine and then load the CD-ROM program. This will reduce your wait time, but the program still may not run immediately.

To load the "Macintosh Classic Environment" onto your machine:

Click on the Apple Menu in the upper left corner of the screen. Select "System Preferences" from that menu. In the "System Preferences" window, you will see five banks of icons. In the "System" bank, there should be a "Classic" icon. Double-click this icon to open it.

A new window will open that has the "Macintosh Classic Environment" information in it. You may see a "Start" button with the annotation: "Click to start the Classic environment." Click that start button. A status window will appear as the Classic environment loads. Once loaded, it will return you to
the Classic information window. There, you can check or uncheck options, such as "start Classic at log-in" which will automatically start the Classic environment each time you log into your machine, or "Show Classic in menu bar" which will introduce the Classic icon into your menu bar.

If you don't see the "Start" button mentioned above, but instead see a "Stop" button along with two other buttons, this means you already have the Classic environment running on your system.

Once the Classic environment is loaded, the CD should load without incident, although it may still take a few moments to begin running.

Should you have additional questions or comments, you may contact our Product Support team directly at the following URL: http://247.prenhall.com/email/index.asp